

We have always had stringent procedures in place for the safety & wellbeing of customers & staff alike, however we have introduced some new & enhanced measures in line with Government guidance relating to Covid-19.

These include:

Social Distancing: Wildfire is a **1m physical distancing zone** – to comply with guidelines we have reduced our indoor capacity by 40%, introduced screens where appropriate, redesigned our layout & seating and enhanced our ventilation. Staff have been fully trained in observing physical distance throughout where possible and the safe use of PPE as an extra precaution where appropriate.

Enhanced hygiene & cleaning procedures: Staff have been fully trained in our enhanced cleaning & hygiene procedures, including the need for frequent handwashing, disinfecting & sanitising tables & chairs between guests, regular disinfecting & sanitising of all hard surfaces and “touch points” etc.

Hand sanitiser is made available throughout the restaurant, including at the entrance to the restaurant and entrance to both toilets. We politely request that customers sanitise their hands before entering the restaurant and before & after using the toilets.

Our toilets will be available for customer use with enhanced cleaning procedures. They will be operated on a “1 in, 1 out” system with no queuing. If unsure if the toilet is vacant, please check with a member of staff.

For the safety of all, customers should be aware that we will be complying with Scotland’s NHS Test & Protect Scheme, details of which can be found here : <https://www.gov.scot/publications/coronavirus-covid-19-tourism-and-hospitality-sector-guidance/pages/collecting-customer-contact-details/>. The name & contact details of one guest at each table will be taken by a staff member & safely stored for 21 days. This information will be used only to assist Public health authorities in contacting guests should a Coronavirus outbreak occur.

Please note if you or anyone else in your household or party shows symptoms of COVID-19, you should cancel your booking & visit us another time.

Bookings will be staggered to reduce the chance of congestion at the entrance. We have no waiting area or bar so politely request that guests arrive promptly at your reserved time. On entering Wildfire, a member of staff will greet you & take you to your table.

Our largest table size is for 6 (from a maximum of 2 households)

Although it is advisable to book, especially given our reduced capacity, we will continue to welcome “walk ins”. However, we to avoid a bottle neck at the entrance, we prefer that you contact us by phone us from outside (**0131 225 3636**) and we will advise you of availability

Menus will be disposable & single use only, or laminate & sanitised between guests. Further information will be displayed on blackboards throughout the restaurant.

Guests bags & coats: We regret that we are unable to take guests bags and coats at the moment and ask that you keep them with you at your table.

Our staff will be temperature tested & complete “Fit for Work” documentation before starting & finishing their shift &, wherever possible, work in designated teams with staggered start and finish times.

Payment : Contactless payment by card machine at your table is preferred where possible & cash payments discouraged.

All of the above information is for the safety & comfort of our guests & staff and we’re sure most of it is becoming second nature by now!

However, if you have any further suggestions or worries prior to your visit, please don’t hesitate to get in touch and we will be happy to discuss your concerns with you.